

TRANSPORTATION SERVICES POLICY



FOR MEDICAL APPOINTMENTS

In order to accommodate everyone's requests:

Please allow (when possible)

*1—2 weeks' notice for local rides

**3—4 weeks' notice for rides out of the local area

***Local medical transportation at no charge to residents**

- Buellton
- Los Olivos
- Santa Ynez
- Solvang

**** Out of the local area with a \$20 per hour charge to residents**

- Lompoc
- Santa Barbara
- Santa Maria
- Other

Please call the Medical Transportation Team if you have any questions.

MEDICAL TRANSPORTATION TEAM

Eliz Hernandez, Transportation Team (805) 688-3263, Ext 2306 or (805) 680-4654

Danielle Martinez, Transportation Team (805) 688-3263, Ext 2518 or (805) 325-8355



ERRANDS? TO-DOS?

FREE OF CHARGE

ACTIVITIES SERVICES - SIGN-UP IN FOYER/LOBBY

Mondays at 2:30 PM - Shopping trips to Valley Fresh Market and Rite Aid Shopping Center

Thursdays at 2:30 PM - Downtown Errands where residents can run errands around town such as going to the bank, post office, library and local shopping

Fridays at 9:30 AM - Shopping trips to Albertsons and CVS in Buellton

Sundays - Church rides to local Churches

Once a Month Shopping Trips - Lompoc and Santa Maria

OPTIONAL SERVICE \$20.00 PER TRIP FOR LOCAL CONCIERGE TRANSPORTATION WITHIN THE SANTA YNEZ VALLEY

SIGN-UP IN ADVANCE* SPECIAL TRANSPORTATION SERVICE REQUEST [Non-Urgent]

- Rides to social errands including but not limited to:
 - ◊ Hair and nail appointments
 - ◊ Massages
 - ◊ Personal shopping
 - ◊ Coffee dates
 - ◊ Dry cleaning
 - ◊ Postal needs
 - ◊ Tax appointments
- Request to pick up or deliver (Dry Cleaning, Pharmacy, etc.)

*Advance = 1 to 2 weeks in advance

NOTICE: All Medical Transportation requests have first priority over errands. Advance sign up does not guarantee this service, but we will do our best to accommodate you. One of our staff shall communicate with you to confirm or decline your special request.

CONCIERGE AND ACTIVITY TRANSPORTATION TEAM

Please call Julie Quinney, (805) 688-3263, Ext 2311, to help schedule your on-site services and/or local off-site Concierge (*non-medical*) transportation needs.