



URGENT MEMORANDUM

DATE: April 21, 2020

TO: All Atterdag Residents & Families

FROM: Chris Parker, Executive Director

RE: One Staff Member Tested Positive for COVID-19

Dear Atterdag Family,

The Santa Barbara County Public Health Department notified me yesterday (4/20/20) of the positive test case for one of our staff members. As our Nation, California, and local communities deal with the coronavirus pandemic, we want to provide you with an update on how it has impacted our community and the steps we are taking to address it.

As of today, 4/21/20, one staff member working in the Assisted Living setting has tested positive and has been quarantined at home. This staff member has not worked in the past 8 days and was wearing protective equipment (mask and gloves) consistently while working. Our preventative screening measures identified an elevated temperature and the staff member was immediately sent home. All team members that worked with this individual on April 13th are being tested and currently off work. No Resident or Staff member in contact with this individual has any symptoms associated with COVID-19. All Residents within the Assisted Living setting will be screened twice daily for temperature and symptoms. Social distancing, staff screening, protective equipment, and constant sanitizing will continue, in an effort to ensure Resident and Staff safety.

As the number of over all cases in Santa Barbara County increases, we will continue to closely monitor all Staff and Residents for any signs of COVID-19 and take all steps necessary to keep each member of our Atterdag Family safe. Isolation procedures are in place should we need to implement.

Please know that we have followed, and will continue to do so, all guidance set forth for privacy, patient care, employee safety, and efforts to stop the spread of COVID-19 as provided by the California Department of Health (DOH), Santa Barbara County Public Health Department (SBCPHD) and the Federal Centers for Medicare & Medicaid Services (CMS).

Prior to each shift, staff are required to wash their hands, take their temperature, and answer a series of questions to ensure they are not exhibiting any known COVID-19 symptoms. Any employees who develop symptoms during a shift are immediately sent home and directed to quarantine at home. This process is also followed for any essential healthcare workers such as hospice staff.

We also conduct a rigorous sanitation regimen that follows or exceeds all state and federal guidelines. We have increased the daily volume of cleaning done in common, residential and medical areas. All protective and medical equipment are thoroughly cleaned and disinfected or disposed of accordingly.

Atterdag Village continues to practice safe distancing guidelines by limiting the number of people in one area and maintaining 6 feet of separation. Our main Independent Living (IL) Dining Room has been closed with meals delivered to each IL resident apartment.

Atterdag Village appreciates your understanding as we continue to vigorously enforce the state's decision to restrict all visits into the facility at this time. This is certainly frustrating when wanting to see loved ones, but we want to do everything in our power to keep our residents healthy. We continue to encourage family members to communicate regularly through FaceTime, phone calls, and emails. For more information on scheduling virtual visitation, please call (805) 688-3263 and ask for the Activities Coordinator for the level of care in which you or your loved one lives.

We will continue to provide you with periodic updates with as much information as we can on our efforts to combat COVID-19. On behalf of our entire Atterdag Family, I want to thank each of you for your continued patience and prayers. It means a great deal to us.

Sincerely,



Chris Parker,
Executive Director

cc Board of Directors