



Date: January 28, 2019

To: Families of Residents & Responsible Parties

From: Chris Parker
Executive Director

Re: Quality Assurance Performance Improvements (QAPI)

Dear Families of Residents & Responsible Parties,

Atterdag Village is always looking at opportunities to improve the quality of care for all our Residents. This process known as "Performance Improvement" encourages all of our Atterdag Family (Residents, Family, & Staff) to bring ideas forward for consideration and implementation to continuously support our Residents and campus in the most positive way.

In October, we held a campus-wide quarterly family meeting with wonderful input from families of our residents across all AVS levels of care.

I want to thank you for your thoughtful and dedicated support of Atterdag Village and your loved ones. I look forward to continuing our mission of providing our Residents with a quality of life ensuring physical, emotional, and spiritual well-being in the most safe and caring environment.

Please mark your calendars for future QAPI Family Meeting dates:

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|-----------|-------------------|------|------------------|
| Thursday | February 28, 2019 | 5 PM | Community Center |
| Wednesday | April 17, 2019 | 5 PM | Community Center |
| Wednesday | July 17, 2019 | 5 PM | Community Center |
| Wednesday | October 16, 2019 | 5 PM | Community Center |

My secretary, Judy Gonzalez, will create a QAPI Family Email List for future communications in an effort to keep costs down and avoid using resources such as paper and postage.

Please email Judy Judy@PeopleWhoCare.com, with a short note as to who you are and who your family is at Atterdag Village. Feel free to ask other members of your family who would like to receive QAPI Family meeting communications. We look forward to hearing from you.

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