

TRANSPORTATION SERVICES POLICY

In order to accommodate everyone's requests:

Medical Appointments: Please allow (when possible)

*1—2 weeks' notice for local rides

**3—4 weeks' notice for rides out of the local area

*Local medical transportation at no charge to residents

- Buellton
- Los Olivos
- Santa Ynez
- Solvang

** Out of the local area with a \$16 per hour charge to residents

- Lompoc
- Santa Barbara
- Santa Maria
- Other

Please call if you have any questions.

Thank you,

Suzanne Hollrah,

Transportation Coordinator

(805) 688-3263, Ext 2511

TRANSPORTATION TEAM

Suzanne Hollrah, Transportation Coordinator, (805) 688-3263, Ext 2511

Eliz Hernandez, Medical Transportation, (805) 680-4654

Nancy Sullivan, Concierge & Transportation, (805) 688-3263, Ext 2518

ACTIVITIES SERVICES (FREE OF CHARGE) SIGN-UP IN FOYER/LOBBY

Mondays at 9:00 AM and 12:30 PM - Shopping trips to Nielsen's Market and Rite Aid Shopping Center

Wednesdays at 12:30 PM - Downtown Errands where residents can run errands around town such as going to the bank, post office, library and local shopping

Fridays at 9:00 AM and 12:30 PM - Shopping trips to Albertsons and CVS in Buellton

Sundays - Church rides to local Churches

Once a Month Shopping Trips - Lompoc and Santa Maria

CONCIERGE SERVICES OFFERED

On-site services (Free of Charge with exception of shipping/postage charges)

- Reminder services
- Travel arrangements
- Online shopping help
- Ordering tickets for concert or show
- Making non-medical appointments
- Assisting with difficult phone calls
- Mailing/shipping services

Please call Nancy Sullivan, Concierge, (805) 688-3263, Ext 2518, to schedule your on-site concierge needs. Thank you.

Off-site transportation/rides \$16 per hour

- Rides to social errands including:
 - ◇ Hair and nail appointments
 - ◇ Massages
 - ◇ Personal shopping
 - ◇ Coffee dates
 - ◇ Dry cleaning
 - ◇ Watch repair
 - ◇ Postal needs
 - ◇ Etc.

Please call Suzanne Hollrah, Transportation Coordinator, (805) 688-3263, Ext 2511, to schedule your off-site concierge transportation needs. Thank you.